

CRT summary of day 1

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11 June, 2024

Existing initiatives: learning from others



The art of implementing guidelines on lipid management

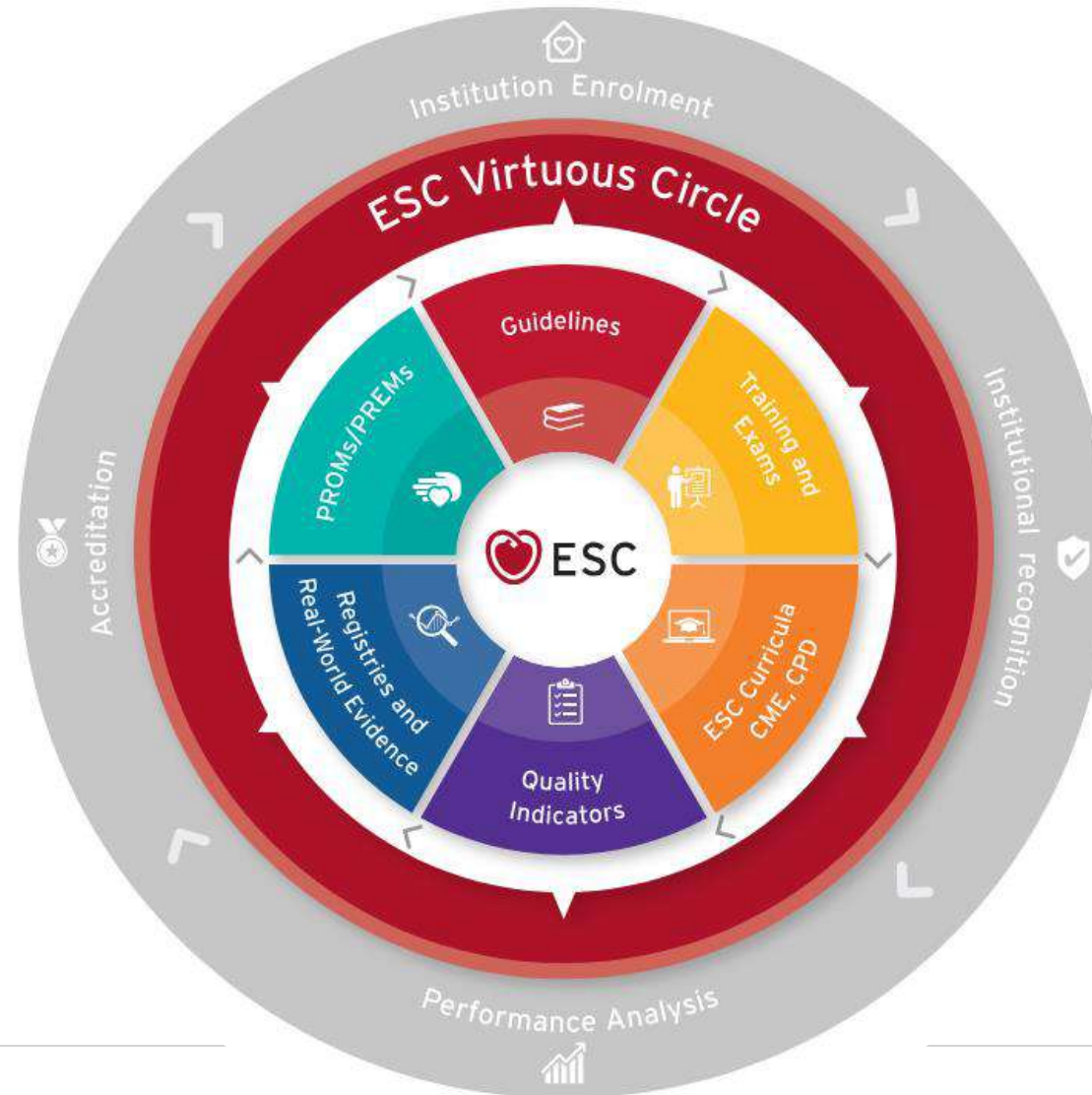


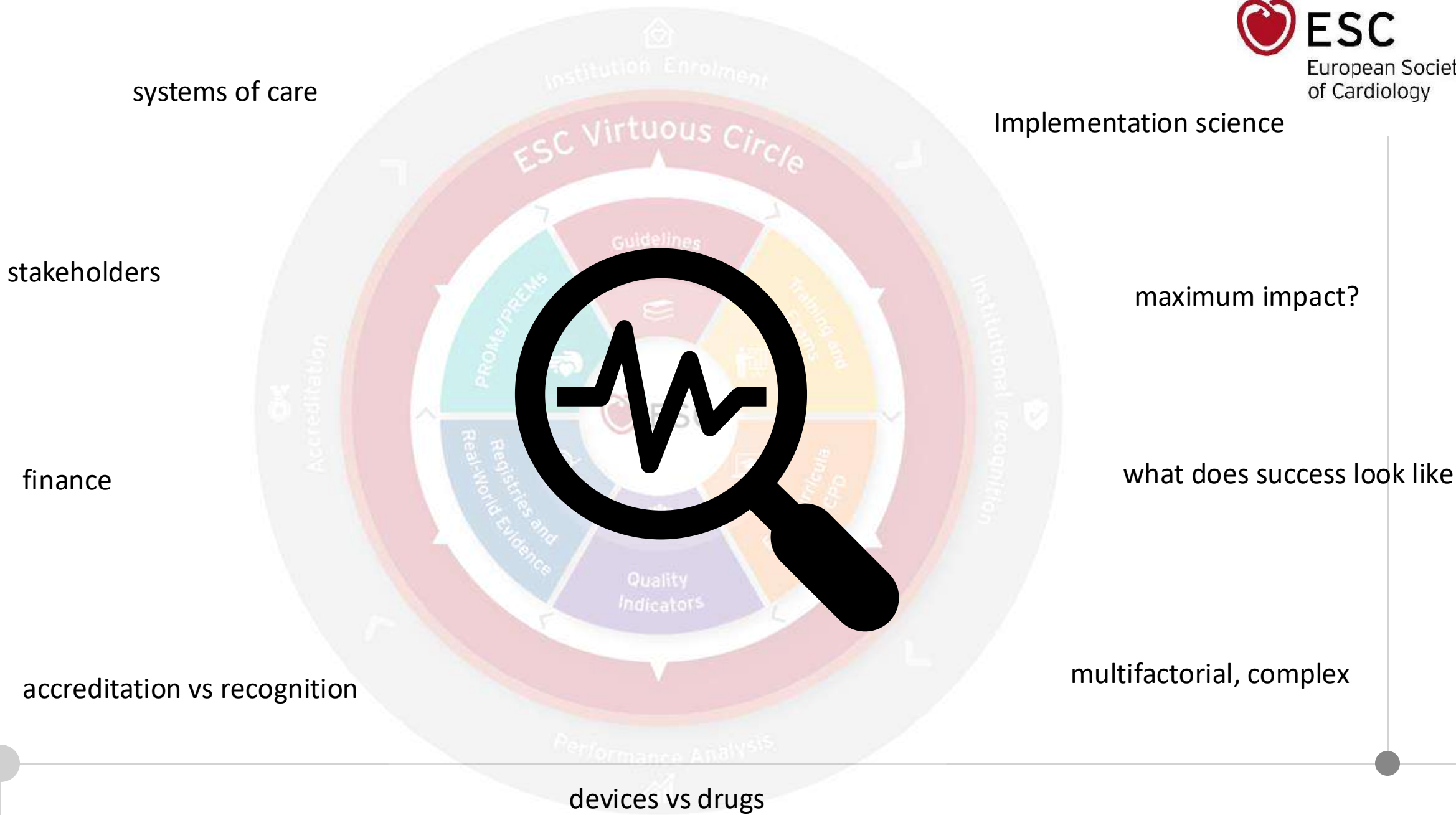
Lessons from the European Bone Marrow Transplant initiative

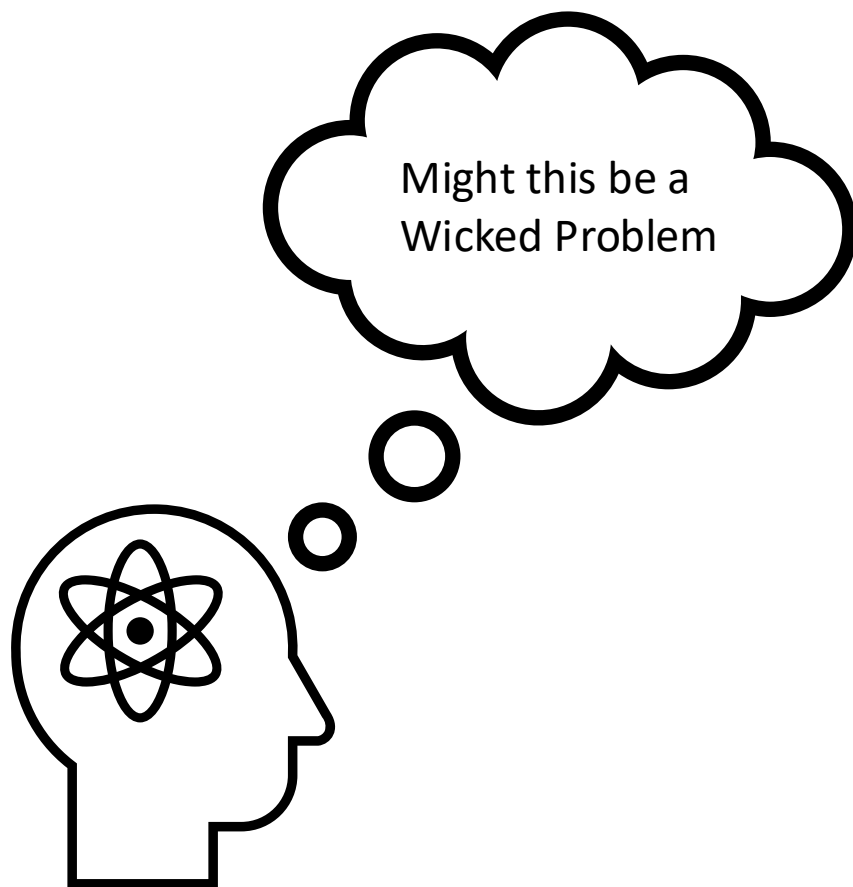


Accreditation of centres: the French experience

The ESC: some major relevant assets

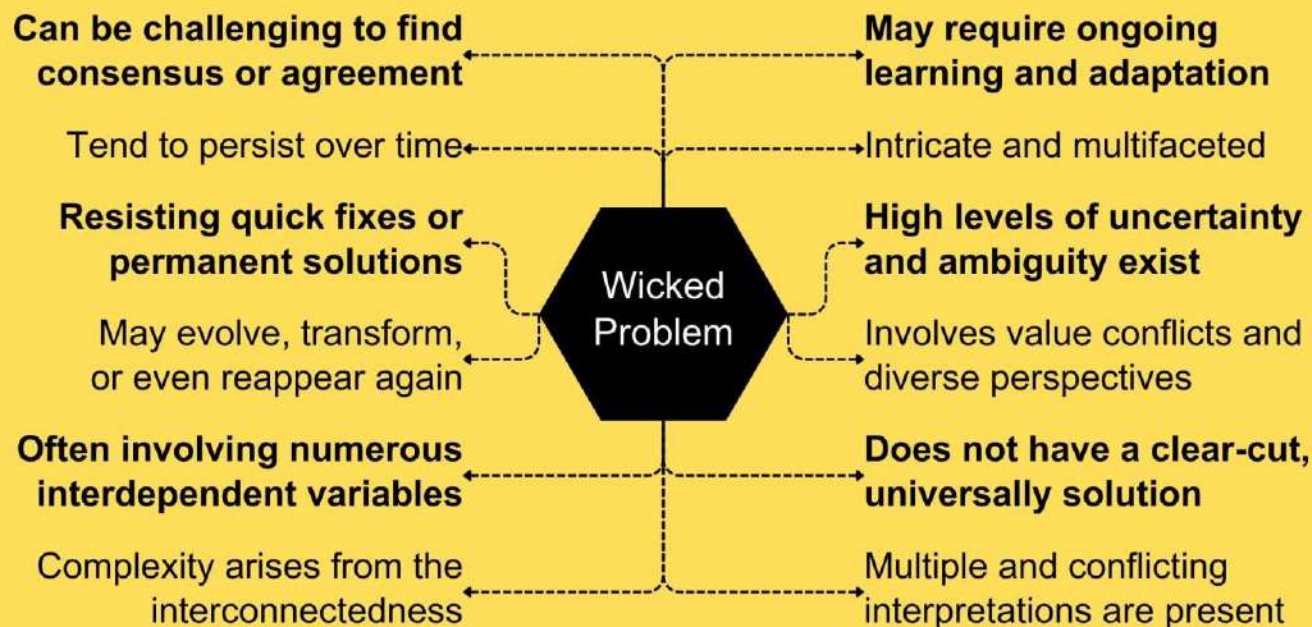






What is a Wicked Problem?

Typically characterized by the following attributes.



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Often appear immune to conventional linear or logical 'solutions' that fail to transcend organisational cultures
There are no right or wrong solutions – just better or worse, good or bad

Tackling Wicked problems

- **Accept some don't have solutions – may mitigate rather than solve**
- **Adopt 'clumsy solutions' that can sometimes appear counterintuitive**
- **'This means we need leaders to support 'experiments', accept errors, and understand that the leadership role is to ask the right questions and mobilise the collective into action, rather than provide all the answers'**



'Between the idea and the reality, between the notion and the act falls the shadow'

TS Eliot, *The Hollow Men*, 1925